



**RESOLUTION OF THE
WHITE MOUNTAIN APACHE TRIBE OF THE
FORT APACHE INDIAN RESERVATION**

(In support of the Whiteriver Service Unit, Physical Therapy Department, Utilization of the Patient Satisfaction Instrument designed by Dr. Roger Nelson)

WHEREAS, pursuant to Article IV, Section 1(a) of the Constitution of the White Mountain Apache Tribe, *inter alia*, the Tribal Council has the authority to represent the Tribe and act in all matters that concern the welfare of the Tribe; and

WHEREAS, assessment of patient satisfaction is necessary to determine whether patient values and expectations have been met; and

WHEREAS, effective healthcare requires good communication between the clinician and patient, and that professional behavior of the clinician is most strongly linked with patient satisfaction; and

WHEREAS, the White Mountain Apache Tribe Health Board, the Phoenix Area Indian Health Service Institutional Review Board and the Whiteriver Service Unit Governing Body have given approval to utilize the Patient Satisfaction Instrument by Dr. Nelson; and

WHEREAS, this physical therapy patient satisfaction survey is being validated through the Research of Dr. Roger Nelson who will not retain control of the data collected without consent.

BE IT RESOLVED by the Tribal Council of the White Mountain Apache Tribe that it hereby approves the use of the patient satisfaction instrument, designed by Dr. Roger Nelson, by Whiteriver Service Unit and Physical Therapy Department.

BE IT FURTHER RESOLVED by the Tribal Council of the White Mountain Apache Tribe that the Chairman, or in his absence, the Vice Chairwoman, is hereby authorized to execute any and all documents necessary to effectuate the intent of this Resolution.

The foregoing resolution was on July 22, 2008, duly adopted by a vote of EIGHT for and ZERO against by the Tribal Council of the White Mountain Apache Tribe, pursuant to the authority vested in it by Article IV, Section 1 (a), (t) and (u) of the Constitution of the Tribe, ratified by the Tribe September 30, 1993, and approved by the Secretary of the Interior on November 12, 1993, pursuant to Section 16 of the Act of June 18, 1934 (48 Stat. 984).



Chairman of the Tribal Council



Secretary of the Tribal Council